Model withdrawal form

Version 1 · in effect from October 7, 2026

(complete and return this form only if you wish to withdraw from the contract)

1. To

CODEVO, obrt za računalne i druge usluge, vl. Ivan Babić, Krotovica 16, 10040 Zagreb, Croatia, OIB (Croatian tax ID) 00448210519, e-mail info@appointa.hr

2. Notice of withdrawal

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract for the provision of the following service:

- Appointa subscription: Pro / Premium plan (*), monthly / yearly billing (*)
- Appointa SMS package: _____ SMS credits (*)

Ordered on (*) / received on (*): _____

3. Consumer details

Name of consumer(s): _____

Address of consumer(s): _____

Name of the business in Appointa and e-mail address of the user account (optional, helps us find the contract faster): _____

4. Signature and date

Signature of consumer(s) (only if this form is notified on paper): _____

Date: _____

(*) Delete as appropriate.

5. How to send this form

Send the form by e-mail to info@appointa.hr or by post to the address in point 1. You meet the deadline if you send it before 14 days from the conclusion of the contract have passed. We confirm receipt by e-mail without delay, with the date and time of receipt.

The form is not obligatory. You can also withdraw with the withdrawal button on the Billing page in the app (for 14 days after the purchase), on the Withdrawal (https://appointa.hr/en/withdrawal) page, or with any clear statement. The rules on the deadline, the proportionate amount and the refund are in section 8 of the Terms of Service (https://appointa.hr/en/terms).